

TIME TO BE WINTERWISE



OUTAGE CHECKLIST

FOLLOW THIS CHECKLIST WHEN THE POWER GOES OUT.

When your power goes out, check to see if your neighbours have power or if the street lights are still on to determine if the outage is limited to your home. If it is, check your circuit breaker panel or fuse box.

- Visit [bchydro.com/outages](https://www.bchydro.com/outages) on your mobile device to see if the outage has already been reported.
- If information about the outage isn't available, report the outage by calling **1 888 POWERON** or ***49376** on your mobile device.
- Turn off lights, appliances, and electronic devices to reduce the demand on the electrical system and make it easier for crews to restore power.
- Unplug any sensitive electronics or equipment.
- Turn off all lights except one outside so crews can easily identify when your power is restored.
- Keep refrigerator and freezer doors shut to prevent cold air from escaping.
- If the power is out for more than four hours, pack milk, other dairy products, meat, fish, eggs and spoilable leftovers into a cooler surrounded by ice.
- Keep warm by layering on clothes or blankets if it's chilly.
- When the power comes back on, only turn on electronics and appliances that you really need. This will help ensure the system does not get overloaded.

SAFETY REMINDERS

- * Never use a generator, barbecue or propane heater indoors. They give off carbon monoxide, which can be fatal.
- * Use caution when driving and use the four-way-stop procedure at intersections without working traffic lights.
- * If you come across a fallen power line, stay back 10 metres (33 feet) and call 911.
- * The food in your freezer will be safe to consume after 48 hours if your freezer is full. If it's half full, it will hold food safely for up to 24 hours.
- * Food may be safely refrozen if the food still contains ice crystals or is at 4°C or below.