

Residential Rates Options Workshop Feedback

INTRODUCTION:

We're preparing to submit a Rate Design Application to the BC Utilities Commission (BCUC) in June 2024. This application will include the proposed residential rate changes that we shared with you at the workshop held on May 1, 2024.

We're asking for your feedback to finalize the residential rate application proposals. Please refer to the workshop presentation slides for information as you complete this survey. For each question, we have indicated if there are relevant presentation slides that you should be referencing.

Please be aware that your feedback, including the organization you're representing, will be part of the public record for the regulatory proceeding. Due to privacy concerns, we ask that you do not identify third-party individuals or account specific information in your comments. Comments that reference identifiable individuals will not be included as part of the public record.

Any personal information you provide to BC Hydro on this form is collected and protected in accordance with the Freedom of Information and Protection of Privacy Act, Section 26(c). BC Hydro is collecting information with this for the purpose of rate design in accordance with BC Hydro's mandate under the Hydro and Power Authority Act, the BC Hydro Electric Tariff, the Utilities Commission Act and related Regulations and Directions. If you have any questions about the collection or use of the personal information collected on this form, please contact the BC Hydro Regulatory Group at bchydroregulatoryfeedback@bchydro.com

Please submit your feedback by May 24, 2024.

CONTACT DETAILS:

Name:	
Title:	
Organization:	
Email Address:	

RESIDENTIAL SERVICE RATE OPTIONS

We would like to get your feedback on the matters discussed during the Residential Rate Options Workshop. Please refer to the BC Hydro workshop presentation found on [Public workshops & feedback \(bchydro.com\)](https://www.bchydro.com/public-workshops-feedback).

SECTION ONE: BC HYDRO'S PROPOSAL

We'd like your feedback on the Phase 1 Residential Rate Proposal we shared.
Please answer based on the individuals you represent.

1. BC Hydro proposes to update residential rates in two phases: Phase 1 to build a foundation for customer choices and Phase 2 to expand customer choices. Do you support this approach?

Yes <i>(Go to Q2)</i>	No <i>(Go to Q1a)</i>
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1a. Please tell us why you don't support the two-phased approach.

Please refer to slides 61 through 63 from the workshop presentation.

2. Phase 1 proposes four elements. Please indicate your level of support for each one:

i) Apply pricing principles to the Residential Inclining Block (RIB) Rate to freeze the step 2 energy charge until the RIB Rate equals the existing Flat Rate.

Do Not Support	Barely Support	Somewhat Support	Mostly Support	Fully Support
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ii) Amend the availability of the existing Flat Rate and allow all customers to be able to opt into this rate.

Do Not Support	Barely Support	Somewhat Support	Mostly Support	Fully Support
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iii) Eliminate higher Non-Integrated Area rates and offer the same rate choices to non-integrated area customers.

Do Not Support	Barely Support	Somewhat Support	Mostly Support	Fully Support
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iv) Eliminate Residential Multi-Unit Rates which can reduce the basic charge for multi-Unit residential buildings receiving service through one account.

Do Not Support	Barely Support	Somewhat Support	Mostly Support	Fully Support
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2a. If you selected *Barely Support* or *Do Not Support* for any of the four elements, please tell us why and indicate which one you are commenting on:

3. Are there any other things you think we should include in Phase 1?

4. Do you think BC Hydro should include a proposal to conduct pilots for the optional rate designs we have explored, such as the Peak Charge Rate or the Fixed Bill Plus Rate, in Phase 1? If so, which one(s):

SECTION TWO: REVENUE RECOVERY

We'd like to get your feedback on the proposal for revenue loss recovery.
Please refer to slides 68 to 70 of the workshop presentation.

5. Do you agree with each of the proposed approaches to recover expected revenue loss?

Flat Rate: Temporary revenue loss from offering a flat rate to be recovered from all residential ratepayers.	Yes	No
NIA: Revenue loss from moving NIA customers to Zone I residential and commercial rates to be recovered from all BC Hydro ratepayers.	Yes	No
Multi-Unit: Revenue loss from eliminating the basic charge multiplier and multiple step 1 energy thresholds to be recovered from all residential customers.	Yes	No

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5a. Please tell us why you agree or disagree, and include which rate option(s) you're referencing:

SECTION THREE: PHASE 2

We'd like to get your feedback on the proposed Phase 2 plan.
Please refer to slide 71 of the workshop presentation.

6. Which optional rates would you recommend BC Hydro continue to explore for Phase 2? Select all that apply.

Peak Charge	Fixed Bill Plus	Critical Peak Pricing
Low-Income Rate	None of the Above	Other (please specify):

6a. Please tell us why you chose the rate option(s) selected above.

7. In our workshop, we proposed Phase 2 for early 2025. Which of these options do you support for Phase 2 timing?

Early 2025	As soon as possible	Do not advance Phase 2
After the Phase 1 Decision by the BCUC	Wait to see the results of currently proposed Phase 2 options, then decide	

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7a. Please tell us why you selected this option.

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SECTION FOUR: IMPLEMENTATION TIMELINE

We'd like to get your feedback on rate change implementation.
Please refer to slide 72 of the workshop presentation.

8. In our workshop, we proposed the Phase 1 rate changes be effective April 1, 2025, upon approval of the B.C. Utilities Commission (BCUC). Which of these options do you support for effective dates of rate changes?

April 1, 2025	As soon as possible	Other (please specify):
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8a. Please tell us why you selected this option.

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Thank you for your feedback.