

Fred James

Chief Regulatory Officer

Phone: 604-623-4046

Fax: 604-623-4407

bchydroregulatorygroup@bchydro.com

January 29, 2021

Mr. Patrick Wruck
Commission Secretary and Manager
Regulatory Support
British Columbia Utilities Commission
Suite 410, 900 Howe Street
Vancouver, BC V6Z 2N3

Dear Mr. Wruck:

**RE: British Columbia Utilities Commission (BCUC or Commission)
British Columbia Hydro and Power Authority (BC Hydro)
2020/2021 Annual Report to Legislature**

BC Hydro writes in response to the Commission's email request of January 13, 2021 to submit information regarding domestic electricity sales and revenue and number of customers as at December 31, 2020, all of which is provided in Attachment 1.

The number of customers receiving Residential, Commercial/Small Industrial, Large Industrial and Other service as at December 31, 2020 is shown below.

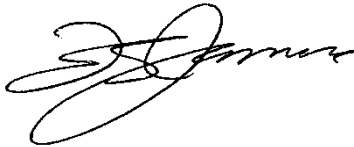
Category	Number of Customer Accounts¹
Residential	1,888,210
Commercial/Small Industrial	217,421
Large Industrial (Transmission)	201
Other ²	3,281
Total	2,109,113

1. For clarity, the Number of Customers data provided in past and current submissions represent the number of customer accounts.
2. Includes Irrigation, but excludes street lighting customers.

January 29, 2021
Mr. Patrick Wruck
Commission Secretary and Manager
Regulatory Support
British Columbia Utilities Commission
2020/2021 Annual Report to Legislature

For further information, please contact Chris Sandve at 604-974-4641 or by email at bchydroregulatorygroup@bchydro.com.

Yours sincerely,



Fred James
Chief Regulatory Officer

Is/tl

Enclosure